

ASPIRE • HEALTH

19 December 2012

Measures for VISN 16, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	16	502	520	564	580	586	598	623	629	635	667
Safety														
Healthcare associated infections	O													
MRSA infection rate	O	0.18	0.00	0.28	0.12	0.00	0.14	0.62	0.09	0.07	0.00	N/A	0.09	0.27
VAP infection rate	O	1.76	0.00	1.53	N/A	0.99	N/A	0.97	1.64	0.96	N/A	N/A	3.75	1.03
CLAB infection rate	O	1.12	0.00	1.56	N/A	0.80	N/A	1.86	0.71	0.57	N/A	N/A	3.10	1.69
Surgical Care Improvement Project	P		99	99	N/A	98	95	98	100	99	99	N/A	99	98
Hospital acquired pressure ulcer rate	O	2.36	0.00	2.60	1.45	4.78	2.28	3.37	1.34	1.94	3.36	N/A	2.72	2.09
Incorrect Surgery	P	data not yet available												
Effectiveness														
Composite behavioral health screening	P		98	97	97	95	99	97	98	96	97	97	98	93
Diabetes	P													
Composite diabetes	P		98	90	88	94	91	90	88	88	88	91	91	87
Blood pressure less than 140/90 (dm)	P		85	76	77	83	75	76	77	68	71	81	80	72
HbA1 GT 9 or not done in past year	P		10	18	14	9	20	22	22	20	19	20	18	18
LDL-C less than 100 (diabetes)	P		75	88	86	91	89	92	84	88	85	91	92	80
Ischemic heart	P													
LDL-C less than 100 (vascular dx)	P		75	89	92	89	90	90	88	88	86	89	87	88
LDL-C measured (vascular dx)	P		98	97	99	98	99	98	96	96	97	98	96	96
Blood pressure less than 140/90 (HTN)	P		84	76	78	81	70	75	75	73	75	81	77	73
Prevention	P													
Screening for colorectal cancer	P		100	83	85	85	84	80	84	86	85	90	78	81
Women screened for cervical cancer	P		100	95	96	96	97	96	97	94	94	91	93	96
Women screened for breast cancer	P		100	88	84	86	89	81	87	94	86	93	92	82
Pneumococcal pneumonia immunization	P		100	93	96	92	92	94	92	94	92	94	92	95
Obese patients offered weight mgmt	P		100	94	99	89	97	94	81	94	94	94	99	99
Composite tobacco	P		100	96	97	99	100	94	89	96	92	99	100	94
Composite acute myocardial infarction (AMI)	P		100	98	N/A	N/A	87	98	98	98	91	N/A	98	99
Composite heart failure	P		100	98	100	99	94	97	99	99	99	N/A	94	98
Composite community acquired pneumonia (CAP)	P		99	97	95	99	99	99	99	97	98	N/A	95	98
Mortality Outcomes	O													
AMI RSMR	O	11.34	12.18	11.39	11.32	11.33	11.26	11.26	11.49	11.30	11.39	N/A	11.59	11.43
Pneumonia RSMR	O	11.33	12.92	12.24	10.60	9.42	13.56	12.83	14.45	10.26	12.23	N/A	13.93	12.28
CHF RSMR	O	8.14	8.12	8.19	8.15	6.75	8.77	8.02	6.27	6.77	8.43	N/A	10.79	10.80

¹ Type P=process measure, O=outcomes measure. Symbol ▽ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 16=South Central, Facility 502=Alexandria, LA, 520=Gulf Coast, MS, 564=Fayetteville, AR, 580=Houston, TX, 586=Jackson, MS, 598=Central Arkansas, 623=Muskogee, OK, 629=New Orleans, LA, 635=Oklahoma City, OK, 667=Shreveport, LA.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 16, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	16	502	520	564	580	586	598	623	629	635	667
Efficiency														
All cause 30-day readmission rate	O	13.6	11.0	14.1	13.8	10.9	11.1	13.5	14.5	16.0	12.1	N/A	13.9	16.0
Ambulatory Care Sensitive Conditions (ACSC)	O	29.92		30.00	32.76	22.53	34.98	28.98	24.82	33.36	35.98	15.43	31.86	34.84
Timeliness		data not yet available												
Outpatient responsiveness	P	data not yet available												
Getting outpatient care quickly	P	data not yet available												
Getting needed outpatient care	P	data not yet available												
Inpatient responsiveness	P	data not yet available												
Patient-Centeredness		data not yet available												
Inpatient SHEP		data not yet available												
Cleanliness of Hospital Environment	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
Overall Rating of Hospital Stay	P	data not yet available												
Outpatient SHEP		data not yet available												
How Well Docs/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doc/Nurse	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												
Overall Rating of Healthcare in last 12 Months	P	data not yet available												
Equity		data not yet available												
Clinical Composite:White-Nonwhite		data not yet available												
Behavioral Health	P	data not yet available												
Diabetes	P	data not yet available												
Tobacco	P	data not yet available												
Prevention	P	data not yet available												
Ischemic Heart	P	data not yet available												
Inpatient SHEP: Male-Female		data not yet available												
Cleanliness of Hospital Environment	P	data not yet available												

¹ Type P=process measure, O=outcomes measure. Symbol ▽ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 16=South Central, Facility 502=Alexandria, LA, 520=Gulf Coast, MS, 564=Fayetteville, AR, 580=Houston, TX, 586=Jackson, MS, 598=Central Arkansas, 623=Muskogee, OK, 629=New Orleans, LA, 635=Oklahoma City, OK, 667=Shreveport, LA.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 16, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	16	502	520	564	580	586	598	623	629	635	667
Equity - Inpatient SHEP: Male-Female (continued)	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Overall Rating of Hospital	P	data not yet available												
Responsiveness of Hospital Staff	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
Inpatient SHEP: White-Nonwhite		data not yet available												
Cleanliness of the Hospital Environment	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Overall Rating of Hospital	P	data not yet available												
Responsiveness of Hospital Staff	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
Outpatient SHEP: Male-Female		data not yet available												
How Well Doctors/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doctor/Nurse	P	data not yet available												
Getting Needed Care	P	data not yet available												
Overall Rating of VA Healthcare	P	data not yet available												
Getting Care Quickly	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												
Outpatient SHEP: White-Nonwhite		data not yet available												
How Well Doctors/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doctor/Nurse	P	data not yet available												
Getting Needed Care	P	data not yet available												
Overall Rating of VA Healthcare	P	data not yet available												

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▼ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 16=South Central, Facility 502=Alexandria, LA, 520=Gulf Coast, MS, 564=Fayetteville, AR, 580=Houston, TX, 586=Jackson, MS, 598=Central Arkansas, 623=Muskogee, OK, 629=New Orleans, LA, 635=Oklahoma City, OK, 667=Shreveport, LA.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 16, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	16	502	520	564	580	586	598	623	629	635	667
Equity - Outpatient SHEP: White-Nonwhite	P	data not yet available												
Getting Care Quickly	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▼ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 16=South Central, Facility 502=Alexandria, LA, 520=Gulf Coast, MS, 564=Fayetteville, AR, 580=Houston, TX, 586=Jackson, MS, 598=Central Arkansas, 623=Muskogee, OK, 629=New Orleans, LA, 635=Oklahoma City, OK, 667=Shreveport, LA.